HealthAssure Optima

360° Assurance of Quality and
Workforce data from floor to Board

HealthAssure Optima: 360° Assurance of Quality and Workforce data from floor to board.

HealthAssure Optima software is designed to help the organisation answer these vital questions:

1. Do I know that my wards & services are always prepared for an unannounced CQC inspection?
2. Can I evidence that all areas of my organisation are cognitive of national guidance, standards, alerts, and audits?
3. Are my wards & services providing evidence based assessments against the CQC KLoE's; such as key workforce metrics and local audits?
4. Do I have a complete, transparent, and interrelated view of assurance from Board level, through my Divisions, right down to individual services and wards?

Manage, monitor, evidence and report on improvement, quality standards, quality plans, regulatory regimes, compliance, projects and risks. Containing ready-to-use applications for key national frameworks, the HealthAssure system is easily cascaded across organisations providing engagement and Board to ward assurance.

"We experienced really great buy-in from our staff, including ward and departmental managers, matrons, governance colleagues, Heads of Nursing and Executives. Within an 8-12 week period, our staff completed 71 sets of clinical review, which comprised of the 5 KLOE, totalling an impressive 355 self-assessments"

Deborah Pullen,

Wrightington, Wigan and Leigh NHS Foundation Trust

My Assurance App

A mobile/tablet application for the recording of accreditation and audits for Healthcare providers. Functionality includes:

- Ward/Service Performance Improvement: for Quality Review, Peer Review and Accreditation
- Hand Hygiene – observation of staff
- Tailor Made Questionnaires – collect feedback from staff, patients, carers, family
- Environmental Audit – observing and checking clinical areas for safety
- JAG Accreditation
- Notes Audit – review patient notes
- Clinical Audits – focused specific clinical requirements
- Safety Thermometer

The app makes it easy for front line staff to complete administration tasks without leaving the patients on the ward. Other benefits include:

- Electronic record of Audit data
- Customisable, shareable templates
- Standard Audit template provision if required
- Pre-inspection report – intelligence of picture of ward 'Risks/KPIs, Incidents, Complaints'
- Multi user per audit capability
- Ability to work in 'off-line' mode
- Unlimited Usage across the organisation
- Auditable trail of data – 'CQC Ready'
- Interactive reports – comparison across wards/services

METRICS — Key Metrics: Financial/Rostering and Clinical

CQC — Pre-Configured Content Simple Updates to save time

AUDIT — Manage Audit Link Guidelines and KLoE's

POLICY — Actively Manage your Policies' lifecycle

CAS — Managed Service Simple Distribution Tool

NICE — National Guidelines and Standards Automatically Uploaded

HEALTHASSURE OPTIMA
Integrated Board Assurance

Benefits of HealthAssure Optima

- Get full visibility of triangulated quality and assurance in your hands
- Support understanding of metrics and active improvement in real-time
- Free up clinical time to care and time to focus on quality by removing audit admin
- Demonstrate robust governance minimising chance of inspection
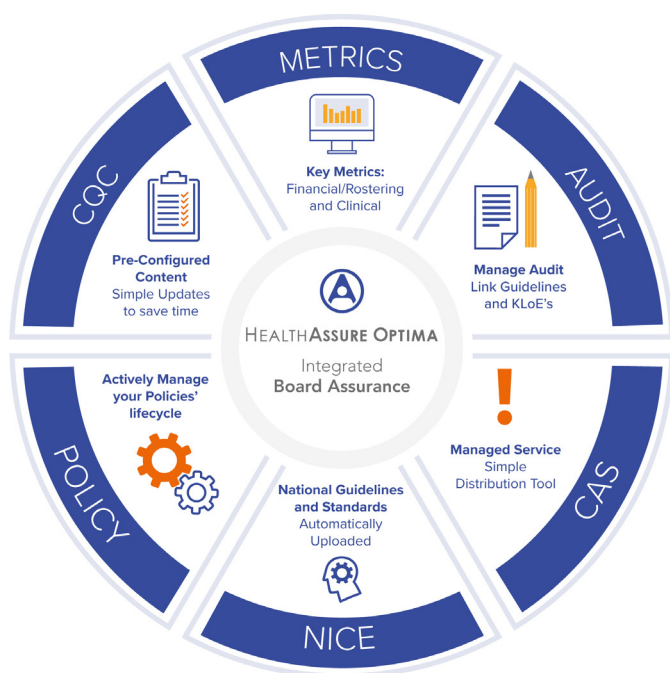
CQC

A comprehensive pre-built CQC assurance solution complete with the CQC's Key Lines of Enquiry and Fundamental Standards. The flexibility of the CQC module allows it to be aligned to your organisation's specific structure, terminology or unique issues. Using self-assessments and/or peer reviews, the CQC module has been optimised for ease of use at the same organisational levels at which the CQC inspect – wards and services.

Powerful data in the form of aggregated reports and dashboards are available, that can be rolled up through the organisation to ensure that concerns raised at ward level, are highly visible to management and the Board.

Metrics & Audit

HealthAssure Optima contains a Metrics module that allows the automatic upload of HealthRoster data, alongside a simple csv upload facility for other data (such as Datix or Safeguard). These indicators can then be used as assurance against any other HealthAssure item (such as a KLoE, Audit, or guideline) giving a triangulated view of assurance.

The Audit module - available as an App via My Assurance for clinical staff as well as desktop for management - is a tool for tracking progress of both clinical & non-clinical audits. System alerts inform audit owners of when actions are required. These audits can then be linked to the relevant NICE Guideline or CQC KLoE.

Policy

The Policy module is a simple to use tool for logging and tracking Policies, Procedures, and other documents through their lifecycle; with alerts being issued by the system when documents are due for review. Exception reports can then be run showing which documents have expired, and are due to expire within pre-set time limits. Never get caught out again by relying on out of date evidence.

NICE

The easy way to monitor and demonstrate adherence with NICE Quality Standards and NICE Guidelines. The NICE module of HealthAssure Optima is a fully maintained service, which is updated every time new guidelines and standards are issued, enabling organisations to establish accountability for tracking compliance and secure appropriate assurance. Aligned to your organisational structure, an integrated tracker allows dissemination of guidance to key stakeholders, which along with a simple to use update screen, allows responses to be recorded, collated, and reported.

CAS

Assists with the management and dissemination of the Department of Health's Central Alerts to key stakeholders across the Trust; recording and monitoring any responses and actions against those alerts. The CAS module provides an internal monitoring system to give (via dashboards and reports) assurance to senior managers and the Board that alerts are being responded to in a timely manner, and that ensuing actions are being monitored effectively.

To see how the whole package reduces risks and saves significant admin time and provides full board governance & assurance contact us using the details below or contact your Allocate account manager.

Tel : +44 (0)20 7355 5555

Web : allocatesoftware.co.uk

Email : HealthAssureNetwork@allocatesoftware.com