



# HealthRoster 11

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# Agenda

- Why HealthRoster 11
- Comms & Training Plans
- November Position
- V10 to HR11 User Report
- Customer Feedback
- Next Steps

# Why HealthRoster 11

- End of Flash
- New User Interface
- Tablet Enabled
- More Intuitive
- Exciting Not Scary

# Comms & Training Plan – Big Bang

- What this means
- Communication Considerations
- Training Considerations
- Additional Points to Consider

# Comms & Training Plan – Phased Roll Out

- What this means
- Communication Considerations
- Training Considerations
- Additional Points to Consider

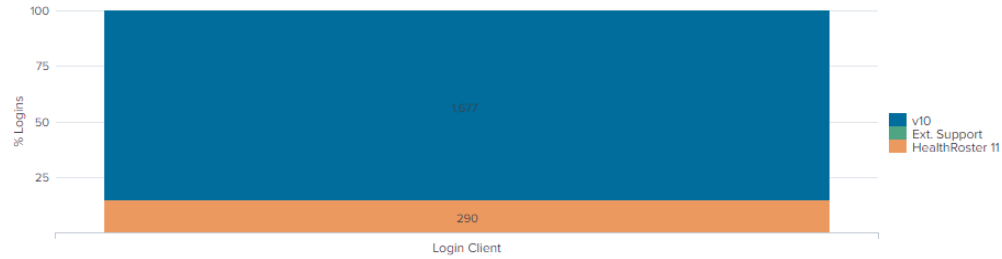
# November Position

- HR11 Upgrade Position
- Christmas Considerations
- 2021 Deployment
- COVID Extended Support Considerations

# V10 to HR11 User Report

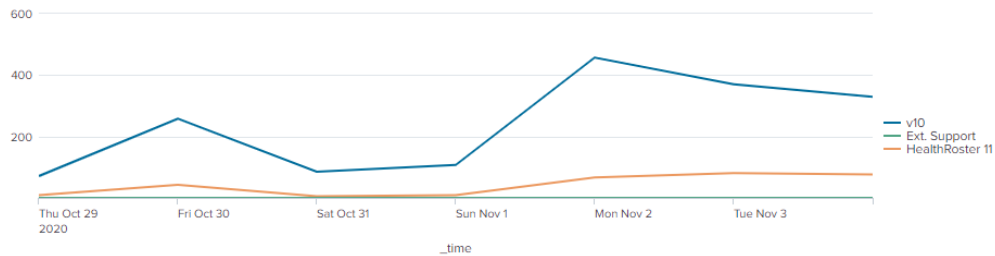
Percentage Usage per HealthRoster Client

Shows the overall percentage usage of v10, Extended Support & HealthRoster 11



Usage per HealthRoster Client Over Time

Shows the trend over time of the number of logins via v10, Extended Support & HealthRoster 11



Total Number of Logins for each HealthRoster Client

Shows the total number of logins per customer via v10, Extended Support & HealthRoster 11

AccountName	v10	Extended Support	HealthRoster 11	Total
...	...	...	...	...

Unique Number of Logins for each HealthRoster Client

Shows the unique number of logins per customer via v10, Extended Support & HealthRoster 11

AccountName	v10	Extended Support	HealthRoster 11	Total
...	...	...	...	...

The v10 to HealthRoster 11 report provides the below information.

- % of users accessing v10, Extended Support v10 and HR11
- Over time the numbers accessing v10, Extended Support v10 and HR11
- Cumulative logins via v10, Extended Support v10 and HR11
- Total number of unique logins accessing via v10, Extended Support v10 and HR11

# Customer Feedback

We have found it really easy to rollout to the entire Trust (big bang) with no disruption to the service. **Considering we are in a second wave of a pandemic this is a real credit to the ease of use of V11!!**

- Richard Eccles, The Dudley Group NHS Foundation Trust

As a team we were **confident that the transition would be a case of familiarisation rather than training** which is conversed perfectly with Allocate's tag line *New Face. Same Personality.* With this in mind we created an early adopter group to gather feedback from a variety of users both in terms of seniority and also competency.

- John Pounds, Oxford University Hospitals NHS Foundation Trust

	11 Usage
West Suffolk NHS Foundation Trust	97%
University Hospitals of Morecambe Bay NHS Trust	92%
Isle of Wight NHS Trust	91%
Oxford University Hospitals NHS Trust	91%
BUPA	88%

Whenever **we provide support it's now using V11, all training and new implementations are delivered on V11** and if someone calls or emails the advice back will be describing the V11 user interface.

- Tom Weeks, Portsmouth Hospitals University NHS Trust

We are currently hosting 4 Microsoft Teams sessions, per week, where we are demonstrating HealthRoster 11. The Microsoft Teams sessions allow users to then ask questions at the end of the session. We've also **recorded these sessions and made one of the best recordings available** for all managers to watch, whenever they wish.

– Jason Ahern, University Hospitals of North Midlands

We contacted key users Matrons, Ward Managers and senior nursing staff. Explained why we were changing and the time scale needed. We sent them some basic user guides and direction on how to access via Chrome. Our link is on our intranet page so **we put the new link at the top and moved the old link down the page a bit. This meant people accessed it without realising really.** However we have not had large numbers of staff contacting us with issues.

- Eunice Arnold, University Hospitals Coventry & Warwickshire NHS Trust



# Next Steps

- If not done so, **please** book in your HealthRoster 11 Upgrade
- For those whose upgrade is imminent review your roll out / training plan
  - Are there any outstanding areas you haven't considered yet?
  - Have you downloaded all the collateral available on the Allocate portal to support you?
- For those already live with HR11 is your roll out on plan?
  - Review the V10 to HR11 user report received from your CSA/Account Manager
  - Think about internal feedback and peer champions to increase engagement
- Think about if there may need to be some considerations around your roll out plan due to COVID
  - What areas may be impacted?
  - Could a wider use of extended support provide benefit to those areas?

Any Questions?



Thank you for your  
time!



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