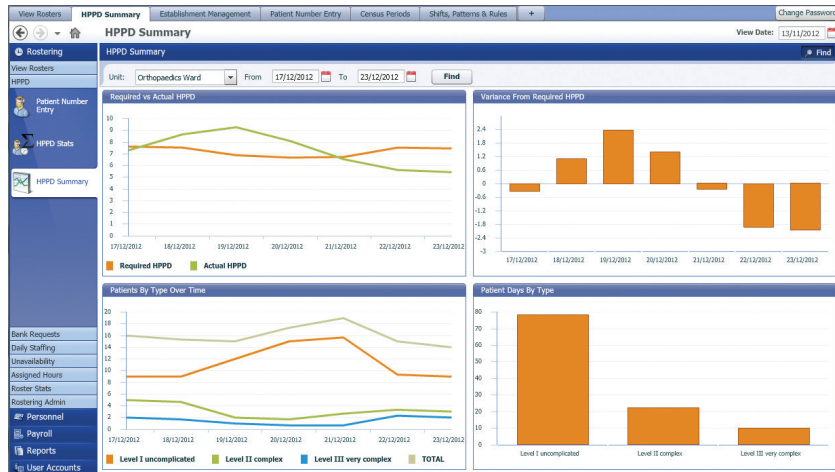




# HealthRoster SafeCare

HealthRoster SafeCare gives Nursing Directors visibility of staffing levels across wards and departments, allowing them to maintain safe and compliant patient care based on patient numbers and acuity and dependency. The solution is part of HealthRoster, enabling day-to-day operational changes to the roster in real time and facilitating the redeployment of staff across wards to avoid under- or over-staffing. As a result, the solution allows more efficient use of temporary personnel by ensuring the optimum use of substantive staff.



Example HPPD Summary Report

## HealthRoster SafeCare Key Benefits

- Ensures that Nursing Directors are always aware of whether or not they have the correct staffing levels based on patient numbers and patient care needs
- Gives real-time visibility of staffing levels across wards and departments in relation to patient numbers and acuity
- Responds in real time to roster changes and gives visibility of staffing changes and the impact on patient safety, on redeployments and on usage of temporary staff
- Helps avoid over- or under-staffing and makes optimum use of substantive staff
- Supports delivery of safe patient care by ensuring appropriate information on ward staffing levels

## HealthRoster SafeCare Background

While Nursing Directors and Chief Nurses in NHS trusts seek to understand in detail ward staffing levels in relation to patient numbers and patient acuity & dependency, they are also coming under increasing pressure from Boards, the DoH and regulators to be able

to report the information.

The need to satisfy audit and staff number reporting requirements is expected to become even more important following the Francis Report and, already, the UK's Chief Nursing Officer expects the information to be shared with the DoH bi-annually. In addition, the CQC is now focusing publicly on any organisations that do not meet essential staffing standards and that are therefore operating with inadequate staff numbers.

Until now, the required information has been available via the AUKUH tool or as the result of Matrons or senior nursing staff trawling the wards in person and reporting to Nursing Directors on a periodic basis. However, HealthRoster SafeCare is purpose-built specifically to support Nursing Directors, Matrons and ward managers in an environment in which they are expected to do more

## HealthRoster SafeCare Capabilities

### A purpose-built application

The SafeCare solution is part of HealthRoster and so takes into account all nursing staff, whether permanent or temporary. The solution allows Nursing Directors, Chief Nurses and senior nursing staff to see whether wards and departments are staffed safely according to patient numbers, patient acuity and dependency and agreed hours-per-patient-day (HPPD) criteria. The solution is flexible enough to allow Nursing Directors to use the patient acuity/dependency model they prefer, including AUKUH.

The comprehensive reporting functionality in HealthRoster SafeCare gives immediate access to pre-built reports designed specifically to satisfy internal and external stakeholder reporting requirements, in addition to the live reports providing real-time visibility of staff numbers relative to patient numbers, acuity and dependency.

The SafeCare real-time view enables dynamic rostering and allows day-to-day operational changes to the roster, so that Nursing Directors can re-deploy staff across wards, increase or reduce temporary personnel numbers and make the best possible use of substantive staff. For example, if one ward is under-staffed based on patient acuity & dependency while another is over-staffed, changes can be made in HealthRoster that are immediately updated in the rosters and in HealthRoster SafeCare.

The solution also includes SafeCare Benchmark, which provides insight into the organisation's position relative to others, helps nurse leaders to identify investment and training opportunities, enables resource protection and provides a network that allows sharing of best practice.

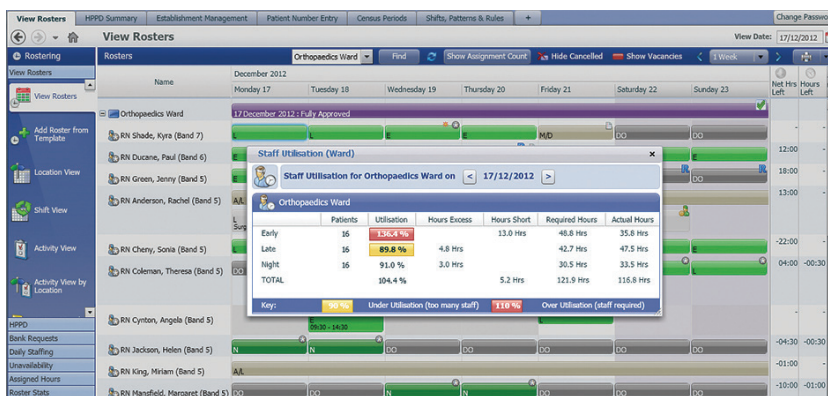
**Key capabilities include:**

- Enables Nursing Directors to manage and guide their organisations through the increasingly complex task of ensuring and demonstrating that staff numbers and skills mix are at safe levels according to patient numbers, acuity and dependency.
- Provides audit and board reporting and puts Nursing Directors in control of the data on a day-to-day basis
- Integrates fully with and leverages Allocate HealthRoster software
- Can leverage existing systems such as PAS and patient flow
- Combines with HealthRoster Nursing and HealthRoster BankStaff to build an unparalleled view of staff/patient ratios that can be used to inform not only day-to-day movements but also longer-term resource and establishment profiles
- Offers options for patient data input, including direct entry and integration with PAS systems
- Moves from an audit-only view of resources to a dynamic system which enables operational changes to the roster in real-time
- Provides information and data that can be used as evidence in the Allocate quality assurance solution HealthAssure, making the vital link between staffing numbers, patient needs and outcomes
- Reduces administration, compared with other approaches that are not integrated with rostering and temporary staffing solutions

**HealthRoster SafeCare Benefits**

HealthRoster SafeCare delivers a wide range of customer benefits, including:

- Ensures that the Nursing Director is always aware of whether or not staffing levels are in accordance with their required safe care standards.
- Focuses attention on potential staffing issues in advance, allowing Nursing Directors, Matrons and ward managers to flex resources as necessary
- Provides a set of pre-built reports designed to satisfy regulatory requirements



Example Staff Utilisation Report

- Provides a complete picture at ward and department level and across all staff types, including RNs, HCAs, bank and agency personnel
- Provides a set of live operational reports that give real-time visibility of staff numbers in relation to patient numbers and acuity across each ward and department
- Delivers an operational tool that allows operational changes and immediate system updates to rosters in real time
- Helps avoid over- or under-staffing and makes optimum use of substantive staff
- Saves significant management time and helps release time for patient care
- Supports most patient acuity models, including AUKUH
- Reduces administration tasks and saves time
- Integrates with and leverages the data held in HealthRoster

**HealthRoster SafeCare Next steps**

For more information about HealthRoster SafeCare, please contact your Allocate Account Manager or visit [www.allocatesoftware.com/healthcare](http://www.allocatesoftware.com/healthcare)

You can also request a HealthRoster brochure, arrange an application demo or to meet a customer.

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