



Allocate HealthRoster

HealthRoster

Introducing Allocate HealthRoster, the only solution designed to simplify the management of all staff groups and all staff types, whether substantive, bank or agency, with one consolidated view.

Developed by Allocate, the market-leading supplier of healthcare workforce and governance solutions, HealthRoster is the UK's most widely-used e-rostering and temporary staff solution, used in over 60% of NHS Trusts and deploying over a million staff in more than 300 organisations worldwide.

Allocate HealthRoster is unique

Designed and built specifically for complex healthcare environments, HealthRoster is unique, the only solution capable of delivering intelligent, end-to-end staff management for all staff groups, from doctors and nurses to admin and support staff, and all staff types, whether substantive, bank or agency, on one single roster.

HealthRoster is designed to operate across the complex scenarios and settings found in healthcare. It can handle with ease areas such as clinics, theatres and community care, where the joined-up management of multiple locations and multi-disciplinary teams is key to delivering an effective service.

Furthermore, HealthRoster enables the integrated management of temporary bank and agency staff. This capability allows simple and effective integration with the roster in two ways - either with the HealthRoster BankStaff application or with the NHS Professionals (NHSP) system.

If you use NHSP, the solution provides a sophisticated integrated interface that is not available from any other provider, enabling Trusts to avoid the problems associated with separated systems that result in incomplete visibility, understaffing and time-consuming processes.

HealthRoster is tried and tested, proven time and again to unlock financial and efficiency savings. At the same time, the solution is not just about automating the rostering process.

It is designed to make the roster better, in the way it is built, in the way it operates for both managers and staff, and in the way it improves patient care.

Allocate HealthSuite

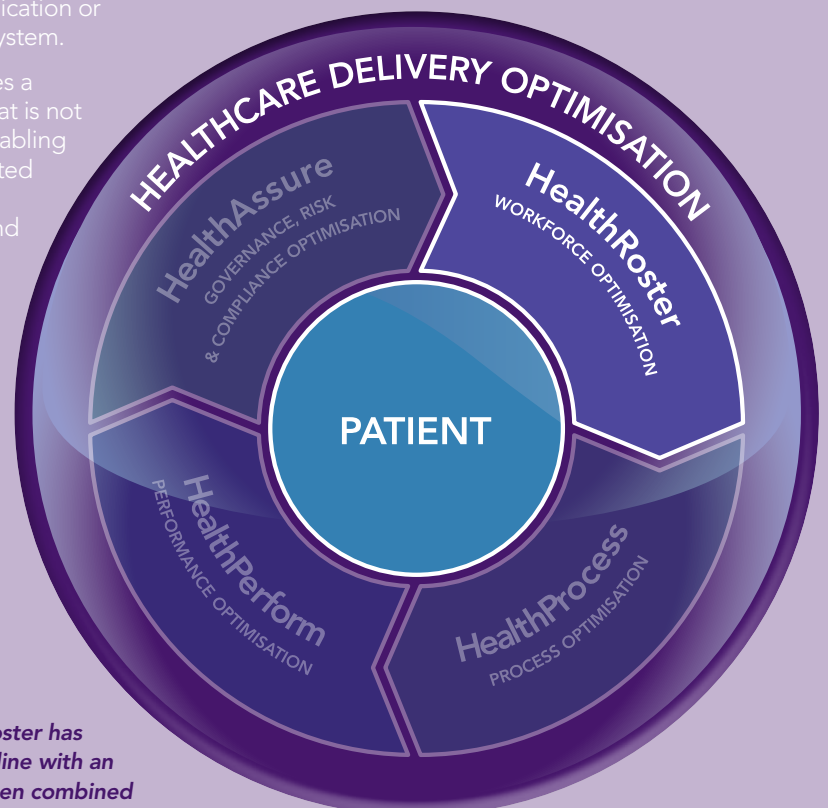
Part of Allocate HealthSuite, HealthRoster has the flexibility to grow and develop in line with an organisation's needs. For instance, when combined with the HealthProcess e-Expenses application, it revolutionises staff expenses, reducing administration, improving accuracy and helping to eliminate inadvertent fraud.

Benefits Realisation Programme

To help customers achieve maximum impact and unlock the cash savings available from HealthRoster, we have established a unique benefits realisation methodology. The Allocate Benefits Realisation Programme is designed to ensure that every customer makes the most of their investment. On the basis that implementing software is only the start of a process, the Allocate Rostering Activity Pyramid ensures that all the building blocks of benefits realisation are in place at the right times and that specific deliverables are achieved.

"NHS Professionals has partnered with Allocate Software since 2009 and we believe that HealthRoster provides a useful planning tool to improve efficient use of clinical staff. HealthRoster offers a solid platform for resource planning and links directly to NHSP: Online, automatically creating detailed shift requests for NHS Professionals' flexible workers to select."

Stephen Dangerfield, Chief Executive,
NHS Professionals



HealthRoster - the applications



HealthRoster comprises a range of integrated applications operating from one platform, each designed to address the unique requirements of an individual staff group:

HealthRoster Nursing

HealthRoster Nursing objectively aligns nursing resources to patient demand. The application replaces existing paper-based processes across departments to enable smarter, safer, fairer and more efficient rostering of nursing staff.

HealthRoster Medics

HealthRoster Medics is the only integrated e-rostering, nursing and medical application to provide full visibility of staff across multi-disciplinary teams of consultants, junior doctors and other staff groups. The application supports and simplifies the complex task of managing and maintaining staff rotas, including on-calls, hospital at night, junior doctor training and consultant job plans.

HealthRoster Non-Clinical

Designed specifically to manage and monitor hours worked, as well as absence of non-clinical personnel, the application provides managers with a full operational picture across the organisation.

HealthRoster AHP

HealthRoster AHP objectively aligns the resources of Allied Health Professionals to patient demand, to enable safer, more efficient and objective staff rostering across all areas, including labs and clinics.

HealthRoster Community

Uniquely, HealthRoster Community manages not just 'when' a member of staff is working but also 'where' - within a single roster. This capability is key for community staff, where visibility of the 'where' of working, and of unfilled duties, is crucial to delivering care.

The range of HealthRoster applications also includes applications designed to improve the management of other staffing processes and give true end-to-end management of the workforce allocation and deployment process:

HealthRoster BankStaff

A next-generation, integrated temporary staff management system which ensures that appropriately skilled staff are deployed for vacant duties, reducing both the clinical risk and agency spend. The application also significantly streamlines the entire process by automating the allocation and deployment of available staff, managing the role of external agencies and providing a direct interface with ESR.

HealthRoster Employee Online

The 'self-service' application of HealthRoster, designed to give all staff home access to their individual staff records and rosters, so that individuals can view and manage when they are working and where, check and book holidays, submit bank shift requests, view their timesheets and access their training and HR information.



“HealthRoster has not just automated our rostering, it has opened up a new way of managing our 2,000 staff members through the entire workforce management process. HealthRoster is a core component in the delivery of safer and more effective care, and in addition we have identified financial savings well in excess of £750k - due to just being able to manage our staffing better.”

*Paul Stefanoski, Deputy Chief Executive,
Black Country Partnership NHS Foundation Trust*

HealthRoster - what it does

Designed and developed in partnership with the NHS, HealthRoster does more than automate existing manual processes. It puts in place an entirely new system that manages the clinical requirements of different areas to improve the utilisation of clinical staff and help them deliver improved patient care.

One platform for many processes

At Allocate we know that in order to deliver effective rostering, the process must be approached as a whole. Offering far more than just rostering, HealthRoster is a fully integrated solution that manages the entire workforce, from patient demand, through staff working preferences, absence management and rostering, to bank and payroll integration.

One view of multiple locations

HealthRoster features a location-based rostering capability, which is unique to Allocate, enabling the effective rostering of complex areas such as theatres, community-based teams, clinic-based services and even transport. The solution facilitates the highly complex and sophisticated rostering of diverse, integrated and mobile staff groups across different locations and team structures.

One-screen, one-click

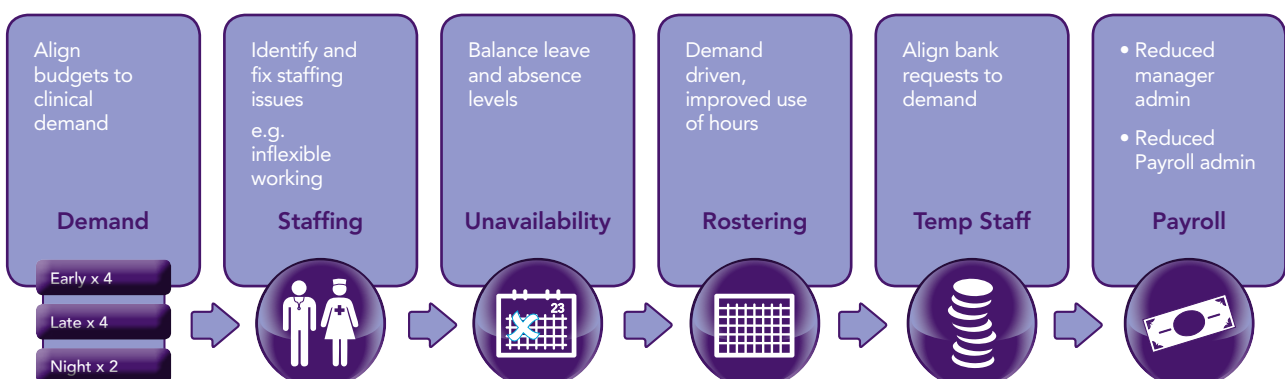
At Allocate the development of easy-to-use technology is central to what we do. HealthRoster supports complex rules and processes with simple and clear front-end functionality designed to be readily adopted by staff. All the information you need is accessed from one screen, rather than multiple screens, and the key actions are accessible with just one click, making it easy to use for personnel operating in high-pressure environments.

One solution for all staff groups

HealthRoster allows customers to dramatically change the way they manage their staff, with all staff groups deployed through one system. Reflecting over three years' development on doctor rostering and the recognition that rostering of multi-disciplinary teams simply cannot be accomplished by separated systems, the solution features a built-in understanding of the differing requirements of different staff groups.

One supplier, one accountable source

Allocate HealthRoster provides a single-platform, end-to-end workforce management and rostering solution from one accountable source.





HealthRoster - the benefits

HealthRoster provides a solution that is transparent, objective, fair and easy to use for all stakeholders wherever they are in the organisation.

In detail, HealthRoster delivers a wide and diverse range of benefits:

- **Maximises quality of patient care**
 - aligns staff levels and skills mix to patient demand
 - vacant duties highlighted and managed
 - fewer cancellations of clinic or theatre lists
 - ensures rounds are correctly staffed, for efficient patient discharging
- **Delivers financial savings**
 - identifies cost saving opportunities by highlighting 'avoidable costs'
 - reduces temporary staff costs through more efficient use of substantive staff
 - reduces agency costs through more efficient use of bank staff
 - reduces administration in preparing rosters
 - reduces administration in processing absence returns
 - reduces payroll administration and ensures staff payments are accurate
 - visibility of past, present and future data enables efficient planning and problem solving
- **Reduces temporary staff usage**
 - visibility of entire workforce and linking of interdependent rosters allows substantive resources to re-allocated based on demands and priorities
 - enables proactive rota management
 - streamlines management of bank and agency staff rostering process
- **Improves leave management**
 - provides full visibility and analysis of staff availability
 - controls and eliminates excess annual leave
 - balances leave to avoid leave spikes and the need for bank/agency staff
- **Improves clinical governance**
 - single source of staffing information organisation-wide
 - accurate clinical governance record of visibility of who was working where, and when
 - accurate absence reporting, for sickness, training and holidays
 - improves rota integrity - eliminates errors associated with manual systems
 - full audit trail of changes
- **Improves fairness**
 - objective roster judgements and measurement
 - equality and fairness in allocation of antisocial, weekend and on-call shifts
 - swaps and changes checked against rules
 - balances experience and staff in training
- **Compliance with EWTD**
 - allows proactive change management of duties
 - compliance with EWTD regulations and New Deal rules
 - prevents financial penalties for breached shifts
- **User-friendly**
 - easy to use, 'one-screen, one-click' functionality
 - releases time to care, due to smaller administrative burden

HealthRoster - find out more

There is a range of ways in which to find out more about HealthRoster, depending on your circumstances and requirements. You can:

- Request an application datasheet
- Request an application demo
- Arrange to meet an Allocate customer

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Email healthroster@allocatesoftware.com



→ Parents Lounge

← Labour Unit