



HealthSuite

Right People, Right Place, Right Time

Introducing Allocate HealthSuite, Helping health and care organisations balance safety, quality and productivity.

Provided by Allocate Software, the market-leading supplier of healthcare workforce, patient flow and corporate governance solutions, HealthSuite has been developed specifically for the demands of the healthcare sector.

Founded in 1991, Allocate is based in London and has offices in the UK, Sweden and Australia, providing solutions to over 400 healthcare organisations around the globe including 350 NHS organisations in the UK.

This experience and in-depth knowledge, gained in the UK and internationally, has enabled us to invest in developing innovative solutions that are relevant to constantly evolving market needs.

HealthSuite - designed to help healthcare providers improve the delivery of patient care by optimising people, flow, performance and assurance.

At Allocate we work with hospitals, care providers, commissioners, community health and mental health services, implementing solutions in a wide variety of different settings, each one unique and subject to its own demands and constraints. In the course of our work we have found a recurring challenge in breaking down the barriers between the isolated silos formed by different healthcare departments within organisations.

Striking the balance between safety and savings is not easy. However there is increasing evidence that organisations that focus on quality and safety unlock even greater efficiency. It is now impossible to separate safe and efficient staffing from patient needs, whether planning, delivering or monitoring that you have the right people in the right place at the right time. Patient flow is impacted as is wider organisational compliance, risk and outcomes. Uniquely, Allocate HealthSuite applies joined-up thinking that tackles a multitude of interlocking issues with one unifying solution.

Allocate HealthSuite is a demonstration of our commitment to long-term customer support and partnership and to providing dynamic solutions that are reliable and future-proofed by continual updated to meet changing needs.

HealthSuite comprises of, HealthRoster, SafeCare-Live, Allocate-Insight, HealthMedics, RealTime PatientFlow and HealthAssure, each containing a range of applications that can be combined to solve specific challenges. Examples of how the applications combine to address specific needs include our HealthRoster and SafeCare-Live that supports organisations by allowing them to match the deployment of staff based on patient need by letting them see under staffing hot spots as well as organisation wide opportunities to safely redeploy - or our Doctors Revalidation solution that combines appraisal and 360 feedback.

Together our solutions provide a holistic approach to improving patient care and optimising healthcare delivery, from board to point of care.

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“We are reminded time and again of how complex providing healthcare is - well-documented events point to the reality that fundamental care issues can no longer be addressed in isolation. At the heart of effective healthcare delivery is the improved management of people, processes and patient outcomes - **not independently, but in unison**”.

David Foster,
Deputy Chief Nursing Officer,
Department of Health

Allocate HealthSuite - Key benefits

Our products - HealthRoster, SafeCare-Live, Allocate Insight, HealthAssure and RealTime PatientFlow - combine to provide **insight, foresight and hindsight** helping healthcare providers tackle common challenges such as reducing agency spend, delivering 24x7 service, achieving safe staffing levels, gaining board assurance and better patient flow.

Allocate HealthSuite:

- Empowers ward leaders to deliver safe staffing by providing the tools to determine and deploy the required number of staff based on patient need.
- Provides assurance by eliminating the disconnect between the frontline delivery of care and the board.
- Manages all staff groups including medics, at every stage of the workforce planning and delivery life cycle.
- Improves productivity, realises savings and ensures safe and efficient staffing levels by taking a holistic view of workforce performance and healthcare delivery standards across information silos.
- Helps drive co-ordinated effort across staff groups and with external stakeholders to ensure timely discharge centred on real-time patient and bed information.

“SafeCare brings the actual care needs of patients on a ward together with the number of staff available to deliver that care. It will let ward leaders see in an instant, using mobile devices, what the staffing requirement is based on the patient demand. The trust wide view helps identify opportunities to redeploy staff safely from other areas.”

*Janice Sigsworth, Director of Nursing
Imperial College Healthcare NHS Trust*

HealthRoster

Used by over 80% of electronically rostered NHS Trusts, HealthRoster is the UK's most widely-used e-rostering software, designed to align staff, whether permanent, bank or agency, with the clinical needs of patients to ensure staff are deployed effectively for the safety of patients as well as efficiently ensuring a sustainable service.

HealthRoster provides complete integration with ESR and payroll functions. The solution improves rostering transparency and fairness, reduces administration, increases accuracy and enables the effective management of temporary staff costs.

HealthRoster is integrated with HealthMedics offering a single solution for multidisciplinary groups, from doctors and nurses to admin and support staff.

SafeCare-Live

SafeCare-Live is helping organisations embrace a real-time staff deployment approach by dynamically bringing information on the actual staff levels together with the numbers and needs of patients. It provides a real-time shift-by-shift view of required versus action staffing across an organisation.

It empowers site managers, matrons, ward managers and nurses. Accessible on either a desktop computer, tablet or phone allowing matrons, ward managers and nurses to take a census of patients acuity & dependency, see who is rostered on a shift, track attendance and sickness of those staff, request bank or agency cover if needed, as well as redeploy staff, additionally they can even quickly track 'Red Flags' as they occur as required by the first safe staffing NICE guideline.

Allocate-Insight

Provides workforce insight and reports to help boards and senior management to uncover what is working and where, as well as what isn't and why. The insight is backed by expert guidance on where, what and how to focus improvements for fast results.

It includes the Allocate Insight Nursing Workforce Comparators which is a service that combines data analysis, national comparisons and focused detailed investigations to identify opportunities for NHS board members to deliver improved workforce deployment.

Combining trust specific data analysis on key workforce metrics, national comparisons, focused detailed investigations to identify the improvement opportunities for NHS board members to deliver improved workforce deployment. Locally board members benefit from targeted improvement actions and reporting that deepen insight from e-Rostering and target immediate ROI opportunities.



HealthMedics

Providing a complete solution for managing consultant job plans, junior doctor rotas, medic availability and leave as well as clinical activity schedules and doctors revalidation.

eJobPlan is the leading job planning software for consultants, fully integrated with Clinical Activity Management (CAM) it allows organisations to ensure job plans drive the appropriate clinical activities. CAM, combined with Medical Availability Management (MAM) helps organisations ensure all activity, whether a clinic or ward round, is safely staffed with the appropriate medic that is available to deliver that activity. It makes it easy to book leave and study.

eRota enables trust managers to build junior doctor rotas and quickly deal with issues relating to the New Deal and the EWTD, freeing-up time and improving productivity. The solution also delivers the ability to build rotas designed with more efficient bandings.



RealTime PatientFlow

RealTime PatientFlow provides a single view of patient flow per patient and consolidated ward & hospital views, as well as a single view of complex discharges for use across health economy partners.

Highly visual, the software prompts nurses and doctors on what needs to be done, when, to ensure patient flow is maintained. This means everyone that needs to, can see the estimated date of discharge, the current bed state, outstanding tasks, pending admissions and other key information.

Using handheld devices at the bedside RealTime PatientFlow automates much of the nurse effort in assessments of patients, increases safety through consistent and transparent nursing observations and early warning score (EWS), reducing length of stay and enabling nurse-led discharge. The solution integrates with PAS systems and ensures information is only captured once. It automates form filling by using the captured information to create and deliver key documents such as discharge summaries for GPs and Section 2 forms for social services.

HealthAssure

HealthAssure, is the most widely used governance and compliance software in the NHS. The solution is delivered online and is quick to get started.

HealthAssure provides a dynamic framework to manage, monitor and report on regulatory regimes, quality standards, business objectives, plans and risks. It allows organisations to build a solid assurance system bringing together standards, self assessment, peer review, outcomes and evidence.

Containing ready-to-use applications for key national frameworks including CQC & NICE, it also includes SafeCare-Assure a workforce assurance solution that is integrated with SafeCare-Live. HealthAssure is a single source for real-time assurance, evidence and board reporting, providing a link between board, senior management and operational staff.

To find out more about how Allocate HealthSuite could transform your organisation, or for more details on any of our healthcare products, including HealthRoster, SafeCare-Live, Allocate-Insight, HealthMedics, RealTime PatientFlow and HealthAssure solutions and applications, please contact your Allocate Account Manager.

Tel +44 (0)20 7355 5555
Web www.allocatesoftware.com
Email enquiries@allocatesoftware.com

