KPI Dashboard

Allocate Software's KPI Dashboard provides Managers and Team Leaders with necessary tools to track performance and identify problems before they impact planning.

Compiled every night from live data held in the OffshoreSuite database, the KPI Dashboard is a web-based application that aggregates key metrics based on the organization structure. Users can quickly drilldown on problems and identify trends.

KPI Dashboard **Key Benefits**

- **No more monthly reports** – do away with the time consuming production of monthly performance reports. Users can view metrics whenever they wish simply by logging onto the KPI Dashboard.

- **Accurate information –** all the KPI metrics are based on real OffshoreSuite workforce planning data. Metrics are kept in a separate DataMart which can be updated as frequently as required.

- **Performance Thresholds** – use the built in thresholds for each metric to define when warnings should appear and users should take note.

- **Expandable, Extendable –** in addition to out-of-the-box KPI's the Dashboard can be customized with additional metrics. The external reports function and report building tools link into standard SQL Server Reporting Services.

- **Simplified Reports Model** – the Reports Module simplifies reporting by providing basic entities such as vessels, projects, posts and people information without the need to understand the underlying data model. Together with SQL Server Reporting Services, this provides users with the tools to create custom reports using OffshoreSuite data and viewable using the KPI Dashboard external reports tab.

Capabilities

The KPI Dashboard can be used out-of-the-box to provide an immediate view on key metrics. Over time, as you build up a history of performance.

The main KPI metrics are based on the Organization structure. Users, with appropriate permissions, can drilldown on the structure to view metrics at any level.

Users have the choice of viewing weekly performance, 4 week performance and problem areas. Alternatively users can drill down into metrics to see trends over a 12 week period and graphs that compare current data with historic for year on year comparisons.

The key metrics included are:

Planning – measuring the percentage of vacant posts. Counting Grade mismatches based on a person's grade and their post. Posting suitability based on competencies. Percentage of postings over or under budget. For project management, an over/under utilization metric is also included.

Availability – Sickness frequency based on the Bradford Factor score. Sickness rates for regular leave, sickness, idle periods (personnel 'on the bench') and other leave.

Turnover – counting the number of joiners and leavers per week, as well as 12 week joining and leaving rates. This can be viewed by department or averaged across the organization.

Skills – measuring the suitability of personnel based on the skills held and the their role requirements. Clicking on a department will show which personnel have a skills shortfall.

Reporting – built in export to MS Excel on all metrics. KPI Dashboard also includes the ability to link to standard SQL Server Reporting Services with build in reports builder and data model.

Administration – configure metrics, set thresholds, hide units and manage user accounts and access levels to the organization and key metrics.

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Screenshots

Refer to illustrations below

- Illustration 1 shows how the weekly performance can be viewed across units (company, department, vessel etc.) for all types of KPI Metrics
- Illustration 2 shows how weekly metrics appear when units cross threshold values.
- Illustration 3 shows the graphs and charts functionality with the ability to drilldown and view historical information and trends.

Allocate OffshoreSuite **Next steps**

Allocate Software is the leading provider of workforce planning and optimization software, providing solutions for over 700 public and private organizations globally. Allocate's OffshoreSuite is used throughout the maritime industry to manage and track workforce supply and demand in the most challenging of environments.

For more information about Allocate OffshoreSuite and the KPI Dashboard, please contact your Allocate Account Manager or visit www.allocatesoftware.com/OffshoreSuite

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